



Summit Natural Gas of Missouri

# 2018 Community Engagement Report



# Message from our CEO

At Summit, we take our responsibility of being a good corporate citizen seriously, which is why being a good friend, community member and neighbor is at the heart of what we do.

During 2018, we are proud to have worked with and volunteered with many incredible organizations throughout the state that focus on food insecurity, environmental issues, the arts, and many other worthy causes to build strong local economies and communities throughout Missouri.

Whether it's going above and beyond helping a customer, donating to a local charitable organization, or volunteering with one of Missouri's many nonprofit organizations, we understand that we are only as strong as the communities we serve. We look forward to continuing to be a strong partner for years to come and building on 2018's success.

Kurt Adams  
President and CEO

A handwritten signature in dark ink, appearing to read 'K. Adams', with a long, sweeping horizontal line extending to the right.



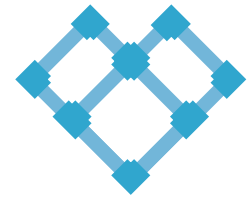
Summit Natural Gas recently sponsored an archery tournament held in Branson. Over 10,000 people were expected to attend! Carla Richardson represented SNG at a VIP event prior to the tournament and was able to get some pictures for us.

142.5  
volunteer  
hours

# Volunteerism

In 2018, Summit provided each of its employees 20 hours of paid time off to use volunteering with non-profit organizations in the communities we serve. This year, Summit employees donated almost four weeks of volunteer time. Whether working individually or as a team, Summit employees volunteered by coaching local sports teams, participating in nonprofit fundraisers, and serving on local nonprofit boards. While many employees use the 20 hours to volunteer for individual causes, in 2018 Summit organized a volunteer day in partnership with the local Lions Club of Mountain Grove to help clean up the community.





## Community Giving Program

In 2018, Summit donated \$1.50 back to the community for every residential customer it serves through charitable sponsorships, community grants and organizational memberships.

### *2018 sponsorships included:*

- Branson Firefighters Association
- Hollister Grape Festival
- Route 66 Festival
- Local Emergency Planning Committees

In addition to sponsorships, each year Summit provides grants to local nonprofit organizations that focus on wellness, economic, educational, environmental and cultural initiatives.

### *2018 Awardees:*

- American Heart Association
- Access II Independent
- Backpack Program
- BEAR Necessities Backpack Program
- Benton County Human Services Council
- Birthday Blessings
- Camdenton High School Pride of the Lake Marching Band Boosters
- Community Foundation of the Lake
- Daviess County Multi-Purpose Senior Center
- Douglas County Long-term Recovery Committee
- Elks Lodge 2705
- Friends of Laclede and Lebanon County Library
- Gift of Hope
- Grace Community Assembly – Royal Ranger Program
- Imagination Library of West Plains
- Jesus Was Homeless
- Kiwanis Club
- Lions Club in Ava
- Live 2 Give Hope
- Ozarks Family YMCA
- Pattonsburg Multi-Purpose Center
- Place at the Lake
- Project 360 Youth Services
- United Way



## Little Hats, Big Hearts™ Program

For the second year in a row, Summit proudly partnered with the American Heart Association of Missouri on the Little Hats, Big Hearts™ Program in Lebanon and Branson.

Little Hats, Big Hearts™ honors babies, moms and heart-healthy lives while raising awareness about congenital heart disease by giving newborn children hand-knitted crochet hats. In addition, parents are provided information about how to keep a healthy heart and what to do if a child suffers from a heart condition. Summit also provided all parents with a congratulatory letter educating them about the Little Hats, Big Hearts™ Program.

## excess is out™

Each year, Summit partners with community action agencies in our service territories to fund low-income weatherization programs. In 2018, we spent approximately \$16,200 on these programs, with the goal of increasing home energy efficiency, reducing homeowners' overall energy costs and reducing carbon emissions. In fact, our Missouri efficiency program resulted in a carbon offset in 2018 of 13 metric tons<sup>1</sup>. That is equivalent to offsetting the emissions of an average vehicle driving 30,000 miles<sup>2</sup>.

In late 2018, Summit launched a new energy efficiency program called "Excess is Out" focused on reducing home and small business energy costs for customers. The new program offers customers up to \$500 in rebates for installing high-efficiency natural gas heating and water heating appliances, as well as smart thermostats. This will help reduce monthly energy bills, increase efficiency and reduce emissions while allowing Summit's customers to enjoy the reliability and comfort of natural gas.

<sup>1</sup>Based on calculations provide by Missouri Community Action Agencies using guidance from the "Missouri Technical Reference Manual 2017: Origin and Next Steps". <sup>2</sup>Based on calculations provide by Missouri Community Action Agencies using guidance from the "Missouri Technical Reference Manual 2017: Origin and Next Steps"



## United Way Campaign

United Way mobilizes our community in ways that no single agency, individual or government can, to enhance the ability of people to care for one another. Each year, Summit partners with the United Way to raise money for charitable organizations throughout our communities. Employees can help by being an advocate, giving, and/or volunteering with the United Way. Summit matches employee contributions up to \$5,000 annually to the United Way Campaign.



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